

CASE STUDY – DEPOSITION SUMMARY

CLIENT'S CHALLENGE:

Client is a leading US based Personal Injury Law firm handling complex damage cases, including catastrophic personal injury and wrongful death cases arising from automobile, medical negligence, products liability, hotel and apartment inadequate security, railroad, and aviation claims etc. Client needed a professional and dependable deposition summarization outsourced partner to ensure high quality deposition summaries to meet ongoing litigation and discovery phase who at the same time can provide faster results with lower costs.

INTRUST SOLUTION AND APPROACH

1. Intrust ensured a team of trained deposition summarizers, who worked under direct US Attorney's instructions.
2. Client provided Intrust team with expected formats and templates for creating result oriented and accurate summaries.
3. Intrust team includes professional and experienced Summarizers who worked hand to hand with client.
4. Intrust team provided concise, comprehensive and accurate summaries in shorter turn around time.
5. The team and its project managers interacted frequently with client to be appraised of latest developments while working on the assignment.
6. Intrust provided regular training during the operation periods to update team with any changes to Client system and formats.

INTRUST ADVANTAGES

1. Intrust team has vast experience of processing deposition summaries and has exceeded customer's expectations.
2. Intrust team has maintained high standard of quality as we consist of dedicated subject matter experts.
3. At Intrust we allocate and pool our resources for the additional benefits of clients.
4. We at Intrust address capacity and volume of the transcripts optimally.
5. Client saved almost 60% costs by outsourcing.
6. Intrust's team works impeccably to provide continuous 24/7 support
7. Shorter turn-around time.
8. High Accuracy levels of 99.5%.
9. Reasonable Pricing / substantial reduction in cost.
10. Advanced technology deployment and Security.
11. Confidentiality Agreements & NDA with Clients & our Employees.
12. Online secure access & sharing of data.